

## Do I have to participate?

Organisations have a legal right to share this data to ensure that you receive the best and right care at the right time. There are however elements of the record that you can choose to withhold from sharing.

If you are concerned about what information will be shared talk to your health care provider in the first instance.

**Please see our FAQs for more information.**

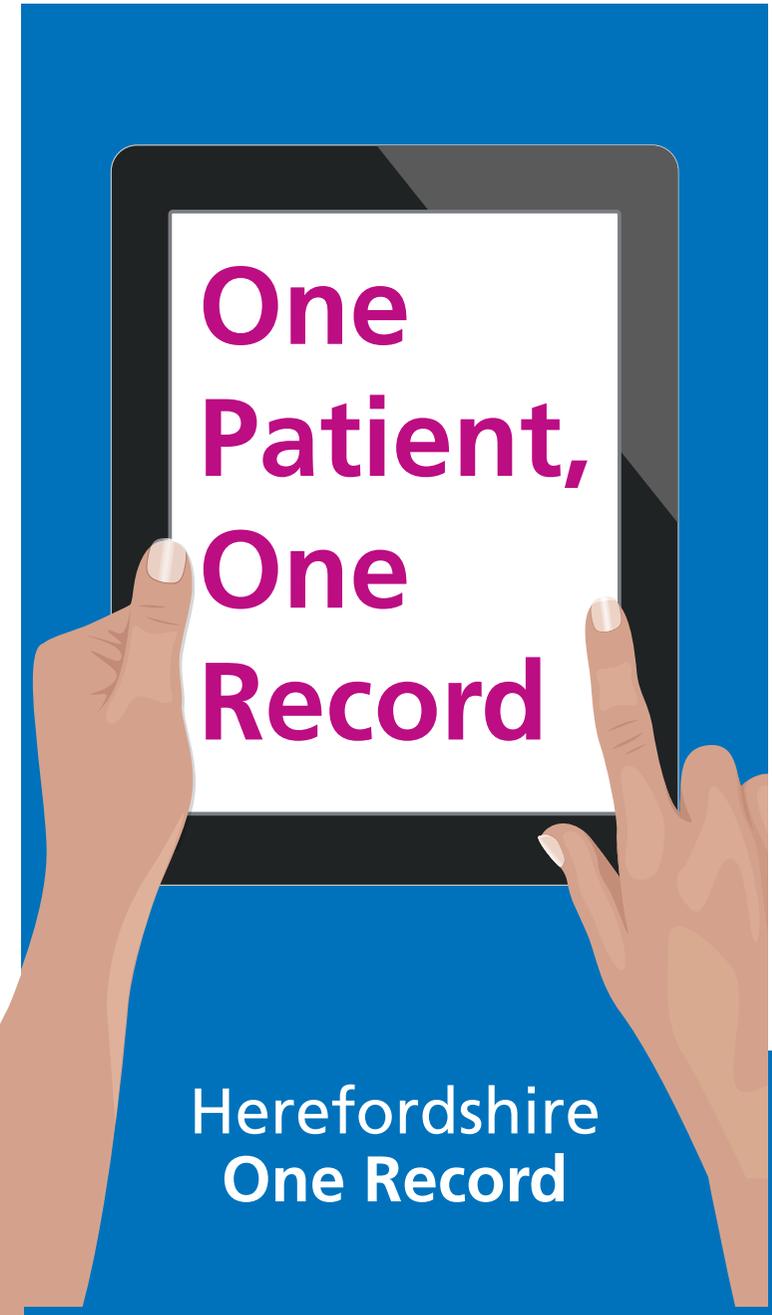
Herefordshire One Record is part of a wider Herefordshire and Worcestershire Sustainability and Transformation Partnership (STP) digital strategy which aims to maximise and improve the way the NHS uses digital technology to enhance patient care as outlined in the NHS Long Term Plan.

## Privacy Notice

Any organisation sharing your data is required to provide you with certain details about how they handle your personal information. This can be found within the privacy notice published on that organisation's website.

**This material is available in alternative formats upon request by contacting:** [herccg.enquiries@nhs.net](mailto:herccg.enquiries@nhs.net)

\* Provided by Provided by Gloucestershire Health and Care NHS Foundation Trust



Herefordshire  
One Record

## How we share your health records

### The NHS is working to provide better access to digital health records for staff and patients.

In Herefordshire we are improving how we share health records between GPs and other health care professionals (such as hospitals, practice nurses, district nurses and care charities) who may provide your health care and are part of your wider health care team, by using digital systems.

**As a step towards this some services in the following organisations will have access to the electronic systems to share information about you in order to provide you with health care services:**

- Herefordshire GP Practices;
- Wye Valley NHS Trust;
- St Michael's Hospice;
- Taurus Healthcare  
(a Federation of Herefordshire GPs)

In addition Herefordshire Mental Health and Learning Disability Services\* will also have access to view the records shared by the above organisations but they will not be sharing any records through the Herefordshire One Record system.

Where it is available Herefordshire One Record means that staff of these organisations can access your up-to-date records that are held by the other organisations. It means that medical staff involved in your care (whether they are your GP, practice nurse, district nurse, a charity or a hospital consultant) can make more informed choices about the care and medical attention that you need.

We think that it is important for your direct care team to have better means of sharing and accessing shared information.

## Benefits of Herefordshire One Record

**Herefordshire One Record will save time and could also be life-saving in some circumstances.**

It is especially important for health care professionals to have access to information about the individuals who they provide care for when the situation is urgent or required during evenings and weekends. Before Herefordshire One Record, patients would have to wait for information to be sent by post or email, which can cause delays in providing treatment, care or medication.

## How Herefordshire One Record works

Patient information is often only available within a single organisation. Where it is available Herefordshire One Record allows health care managers and professionals in multiple organisations in Herefordshire to view your patient records.

Only approved health care professionals who are involved in providing you with health care, will access your records. All access is logged to track precisely who has accessed your information and for what purpose. This information about who has accessed your record and for what purpose can also be accessed by you.

## FAQs

We have prepared a Frequently Asked Questions (FAQs) which provides more information about Herefordshire One Record.

**The FAQs can be found at:**

[www.herefordshireccg.nhs.uk/herefordshire-one-record](http://www.herefordshireccg.nhs.uk/herefordshire-one-record)